

John A. Francis



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Having held senior leadership and executive management positions for the past 30 years as an Information Systems Director and a Program Manager I am experienced in employee hiring and motivational training, software development, most computer operating systems, network infrastructure and management of technical/non technical support groups using strong leadership, interpersonal skills and a technical knowledge of database management, information organization and retrieval and computer operating systems.

As an active member on multiple Senior Management Teams for many years running IT operations on a 1000 ++ node network for the **Dorchester House Multi Service Center**, **Codman Square Health Center**, Health Services Partnership of Dorchester (now called **DotWell**), the **Boston Health Net** and as the Men's Program Administrator at **The Pine Street Inn** from 1985 – 1994 responsible for day-to-day operations in a multiple site 290-bed homeless shelter. Developed budget (1.4 million), strategic planning and monitor contract compliance for The Men's Inn.

Extensive experience negotiating strategic relationships, managing and merging multiple agency activities, and raising capital for technology implementations, applying life science technologies to high value niche opportunities worldwide such as international video conferencing and network maintenance/upgrades using various VPN technologies.

Managed and exploited departmental opportunities for multiple non-profit agencies and helped to develop programs that reached beyond IT job description requirements and found ways to deliver and apply technology to network differently.

Known as a roll up his sleeves innovator and pioneer who opens up doors for others to also achieve.

Network architecture, mapping, troubleshooting, and multiple OS implementation, Electronic Medical Record conversions and integration.

Proficient in the analysis of an organization's business needs, design, implementation and maintenance of the network infrastructure to support those business needs. A WAN administrator/implementer who understands the networking needs of not just users but organizations as a whole.